

Consultation on proposed changes to disabled person's NoWCard scheme



Lancashire County Council wants to provide the best services it can, to you.



But Lancashire County Council has money problems.



Its funding from the government has reduced.



But the need for services has gone up.



The cost of services has also gone up.



Lancashire county council is thinking of making changes to the disabled person's NoWcard and would like to ask for your views.



before 9:30am



The idea is if you use your NoWcard before 9:30am, from Monday to Friday the cost will go up from 50p to £1.00 per journey.

NoWcard is free between 9:30am and 11pm Monday to Friday.

Lancashire Disabled Concessions Onboard price: £0.50* <small>*Valid concessionary pass required</small>	Off-peak Concessions Onboard price: £FREE <small>*Valid concessionary pass required</small>
<small>Travel on any Blackpool Transport bus before 0930 Monday to Friday using a valid English Concessionary Travel Scheme Pass. *Only for Lancashire disabled pass holders. All other pass holders pay full fare before 0930.</small>	<small>Travel on any Blackpool Transport bus after 0930 and before 2300 Monday to Friday using a valid English Concessionary Travel Scheme Pass. Saturdays, Sundays and Bank Holidays have no restrictions.</small>

It is free all day on Saturdays, Sundays and bank holidays.

Please give your answer to these questions. The answers are not shared with anyone else. If you are not happy to answer any question, please do not answer it.

1. Do you have a current disabled person's NoWcard?

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PLEASE TICK ONE OPTION ONLY

Yes

No

Don't know

← Go to Q6

← Go to Q6

-  January
-  February
-  March
-  April
-  May
-  June
-  July
-  August
-  September
-  October
-  November
-  December

2. How many times have you used your disabled person's NoWcard in the last 12 months?

PLEASE TICK ONE OPTION ONLY

- Every day or most days
- A few times a week
- A few times a month
- Less often
- Never ← Go to Q6

-  January
-  February
-  March
-  April
-  May
-  June
-  July
-  August
-  September
-  October
-  November
-  December

3. How often have you used your disabled person's NoWcard in the last 12 months for travel before 9.30am from Monday to Friday?

PLEASE TICK ONE OPTION ONLY

- Every day or most days
- A few times a week
- A few times a month
- Less often
- Never ← Go to Q6

Before



9:30 am



Before



9:30 am



4. How much do you generally spend each day on your disabled person's NoWcard for travel before 9.30am from Monday to Friday?

PLEASE TICK ONE OPTION ONLY

50p

£1.00

£1.50

More than £1.50

Don't know

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5. Why do you travel before 9.30am from Monday to Friday using your disabled person's NoWcard?

PLEASE TICK AS MANY AS APPLY



For work



For caring duties



To be cared for

For education



For medical appointments



For shopping



For volunteering



For leisure

Other (please write in below)

None of these



6. Do you agree or disagree with the idea of changing the cost per journey from 50p to £1.00 for travel before 9:30am from Monday to Friday?

PLEASE TICK ONE OPTION ONLY



Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

7. Please tell us how this will affect you?

PLEASE WRITE IN THE BOX





8. If this change happened, would this mean you would travel by bus/tram fewer times?

PLEASE TICK ONE OPTION ONLY

Travel



Yes

No

Don't know

Not applicable

9. Is it important for you to be able to pay your bus fare with one coin?



PLEASE TICK ONE OPTION ONLY

Yes

No

Don't know

Not applicable



10. Please tell us if there is anything else that we need to think through or that we could do differently?

PLEASE WRITE IN THE BOX



This last part is about you.



It is really useful to us.

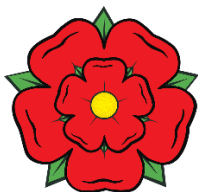
These questions help us to understand the views of different groups of people.



If there are any questions that you do not want to answer, please go on to the next question.

11. Are you...?

PLEASE TICK AS MANY AS APPLY



A Lancashire resident

Parent/carer of a disabled
NoWcard holder

An elected member of Lancashire
County Council

An elected member of a
Lancashire district council

An elected member of a parish or town
council in Lancashire

A member of a voluntary/
community organisation

Other (please write in below)

12. Are you...?

PLEASE TICK ONE OPTION ONLY



Male



Female

Prefer not to say

13. What was your age on your last birthday?

PLEASE TICK ONE OPTION ONLY



Under 16

16-19

20-34

35-64

65-74

75+

Prefer not to say

14. Are you a deaf person or do you have a disability?



The Equality Act 2010 defines a disabled person as someone who has a disability, which has a long term effect on their ability to carry out normal day-to-day activities.



PLEASE TICK AS MANY AS APPLY

- Yes, learning disability
- Yes, physical disability
- Yes, deaf
- Yes, visually impaired
- Yes, mental health condition
- Yes, other disability
- Other
- No
- Prefer not to say

15. Which best describes your ethnic background?



PLEASE TICK ONE OPTION ONLY

- White
- Asian or Asian British
- Black or Black British
- Mixed
- Other
- Prefer not to say

16. Are there any children or young people in your household aged under 20?



PLEASE TICK AS MANY AS APPLY

- No, but expecting
- Yes, aged under 5
- Yes, aged 5-11
- Yes, aged 12-16
- Yes, aged 17-19
- No children aged under 20
- Prefer not to say

17. What is your postcode?



POSTCODE

PLEASE WRITE IN BELOW

**Blackburn, BB2
2EF.**

Thank you for completing this questionnaire.

Please mail it to

**Business Intelligence,
Lancashire County Council,
Room A43, County Hall,
Preston,
PR1 0LD**

by Monday 21 May 2018.