Appendix C
RAWTENSTALL BUS STATION CONSULTATION
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Comments Relating to Bus Station Location

- The job centre should be relocated as it not in keeping with a modern development and the heritage centre could be developed as an extra facility in conjunction with the new bus station e.g. shops and café it would be worth the extra cost taking into account its past renovations to the building
- Put job centre in the arcade
- Could the Job Centre not be incorporated in the heritage centre along with other public services?
- We do not want to lose the heritage arcade it is a lovely building and I wonder if because of the cost option it has already been doomed in spite of this consultation
- Keep the heritage centre put job centre in cinema next door
- I strongly believe that the heritage arcade should be retained & potentially used for complementary services e.g. information centre, café and possibly an internet access suite
- The heritage arcade should be made back into a cinema handy for the buses. Somewhere to keep kids out of pubs and somewhere local families can take their children too.
- The heritage arcade is a well known local landmark and should be kept
- Please do not pull down the heritage arcade(Picture house)
- I am really not in favour of pulling the heritage centre down I think it would cause problems with the people of the town if and when they pull the town hall down not the listed part near the Crown they can put the new bus station there set back
- Could the job centre be relocated in the heritage centre alongside other shops and maybe some facilities for young people
- Could the design not incorporate the Heritage Arcade? E.g. House all the toilets , info kiosk, bike stands or at least keep the frontage of the arcade building
- Do not demolish the Arcade (the old picture house) as the arcade fits into the town of the surrounding area
- If the job centre was knocked down then you could put the new job centre in the heritage arcade and then it doesn’t cost money to build a new building
- It would be an absolute crime to demolish the Heritage Arcade or the “Old Picture House” as it is more commonly referred to in the valley
- Why demolish the job centre, essential to be adjacent to transport links in these jobless times and leave a building empty for years standing? Why sell the bus depot to a business when it would have been the ideal site and then reclaim/buy part of it back?
- The valley centre site presently wanting reuse. This will be least change for existing buildings i.e. job centre etc
- Opt for Heritage to go and install glass bus depot on site. Unfortunately, the Heritage area is very run down and the better option would be to clear the site. Must be cheaper in the long term.
• It seems stupid to me to save the heritage centre (the old picture house) at the expense of the job centre that would equal 1 million for the heritage. Not Worth It
• The heritage arcade is empty use the space
• I think location 2 is better plan, as the job centre needs to be near to the bus station to encourage people to go into job centre in their search for jobs and at the very least get them out of their house to meet similar people.
• Why move a well used office (job centre) and leave a derelict eyesore bldg of many years empty against a new bus station?
• Leave jobcentre where it is - handy for those who use the bus to get to the job centre - Heritage Arcade - derelict for years - no one will ever take that over - best to get demolished now with this plan
• Besides the cheaper option moving the empty heritage centre would make the area around there much better to the eye of everyone and central
• I feel it is very important to keep the job centre near the bus station or we will lose the facility from the valley to Burnley
• Would prefer bus station to be in the derelict valley centre which would give easy access to Bank Street., Bacup Rd and solve ongoing problems for the centre
• Heritage Arcade is not worth keeping - Option 3 - use the valley centre & definitely include X43 - which must also stop at New Hall Hey with Park/Ride Facilities.
• Out of the alternatives given, I would prefer the Heritage site; however, has consideration been given to siting the bus station on the site of the derelict precinct and turning the old cinema (Heritage) into shops etc. The bus station would then occupy a central position among all facilities?
• Would like an alternative site - knock down the town hall and build there - room for a bus station, toilets and taxis without having to cross the road to get to main Rawtenstall centre. The labour exchange and heritage arcade can then remain intact
• I don't agree to either options I think the old centre should be used for the bus station
• Although I have chosen location 1 - I think using the old town hall site would be more accessible especially when using the "Witch Way" which needs more room to manoeuvre
• Why not Location 3 - where the derelict Town Centre/Astoria is situated - have it round Kay St/Bank St/Bacup Rd
• A location nearer to Bank St would be better - the heritage arcade is an eyesore with very little architectural merit
• The proposed locations are not the best a better one would be to demolish the Town Hall and build on that land and into the valley centre area
• Perhaps on the site of Town Hall the whole lot including bus station it would be next to shopping centre less vandalism
• Either scheme will represent a huge missed opportunity to improve our town - see letter - The derelict site occupied by the ex town hall and Astoria would in my opinion offer such an opportunity
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- A better site for the bus station would be the valley centre. It is a more central position and would afford better access to the rest of Rawtenstall
- I don't like either because they both involve demolition. What is needed is 1) cleaner shelters 2) better toilets 3) an information office. This would all be proceeded without demolishing good buildings. If you have to demolish why not use the derelict shopping centre where the buildings have no character worth preserving. You could enter from both sides and the town offices and keep a walking way through to Bank St and the money would be better spent on keeping staff there in the evenings
- Make the council buy the valley centre and put the bus station there - with shops around
- None of the proposals are suitable we have waited a long time for a new bus station and we need it in a more suitable place such as the disgusting valley centre knock that down and build it there
- The new bus station should be sited in Rawtenstall precinct. Forget this idea of shops and offices it should contain a cafe with electronic displays and a post office
- Why not use the Valley Centre as a location for the bus station with integrated shopping facilities?
- The present bus station is too far out. The valley centre shopping centre non-existent. What about pedestrianising Bank Street Bus station opposite the market into Bank Street. Difficult crossing the road from the bus station now
- A good site would be the Town Hall position and moving the sites out of Bank St (X43 buses) as its very scary waiting there in the evening with the old centre derelict
- Yes I think a new bus station is needed but why not put it more central it's a bit out of the way. Maybe people would use the buses more
- Use part of the valley centre
- Feel that it may be more convenient for people (and safer taking crossing a busy road in to consideration) if the bus station was perhaps built on the opposite side of Bacup Road
- Why not use some of the valley centre for the new bus station
- I think that the bus station should be on the opposite side of Bacup Rd (old police station side)
- Precinct would be better centre or shops stores etc
- Prefer better crossing facilities on Bacup Rd or site the bus station nearer to the town centre so that Bacup Road would not need to be crossed
- Adjustment of surrounding roads would allow use of the council office frontage as bus shelters. Use of the previous college site now waste ground as integrated station with railway terminus
- I have already sent one of these forms in. At the time the third option, i.e. on current 'Town Hall' building wasn't on the table. This third option is a much better idea all round. A) people not having to cross road B) 'our' land so not having to purchase etc. So I am now ticking the third box i.e. Town Hall site. Burnley type of structure
- Land where the college was opposite the fire station at Queens Square or where the present town hall is now opposite the present bus station
Town Hall site as a ? For Valley Centre development should be considered
More interest in the central site for new bus station e.g. precinct ideal situation
Location 3 Town Hall Are we going to have a new shopping precinct or an upgrade of the new one to make this build successful (rebuild our town)
Location 3 Town Hall Site. Do not feel Heritage site should be built upon, if anything needs to refurbished and used for the community not a private enterprise
I think the police station valley centre area should be used and built to look like the lovely old train station with pillars and stone and canopies. Don't make Rawtenstall into a faceless copy of every other town
Option 3 opposite Bacup Road
Wrong location should be positioned in new valley centre
Use the Town Hall Site
The proposal threatens two very interesting buildings which have design merit , the old town hall building on the opposite side of Bacup Rd should be considered , including the car park/Astoria and an integrated bus/taxi scheme
Location 3 - would prefer Town Hall
I think option 3 - the town hall building would be the best. No crossing the road to get to it and to improve travellers moods play beautiful music as they do in Burnley
Location 3 - The valley centre
I think the new bus station should be in the town centre. Possibly in an area where the current Precinct is. There will be plenty of room once the Precinct is pulled down, this would make it ideal for most people, able bodied and disabled
Option 3 opposite side of Bacup Rd
I would prefer an Option 3 where the station is located either on the valley centre site or as near too. This will provide a hub for commuters to use local shops and facilities and provide possible offices, shops, information, toilets, taxi rank etc. In other parts of the county a centrally located bus station has enabled local shops, industry to thrive. The current 2 options offered in my opinion are in the wrong place
The opportunity exists to locate the proposed facility away from its present site using part of the derelict town centre area making it more accessible to users on the northern side of Rawtenstall.
Why not build it in a more central location. i.e. demolish the Valley Centre and build the bus station on that land and create an area on that site which we know will be used by almost everyone, It makes more sense than keeping it on Bacup Rd.
If the proposals to bring a commuter rail link back into Rawtenstall are to be taken seriously, this project should be integrated into that plan and a far more sensible site would be at Newhall hey, adjacent to the rail link. The land is undeveloped to one side of the railway station and an empty car park for the ex supermarket on the other
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- If the rail network directly connected to Bury and Manchester ever comes to fruition then an interchange as in Bury would be ideal - so New Hall Hey area is the relevant location
- Using the Valley Centre isn't a viable option because of the poor road layout around it. This would make access very difficult
- With regard to the location of the new bus station I believe that it is paramount that the adjacent buildings along the east side of Bacup Rd, heading south to the roundabout, are considered as an integral part of the grand scheme. I would like to think that the arcade would be saved (I remember going to the cinema (Unit 1) for the very first time with my grandad in the early 70's) however it and the adjacent premises recently occupied by Domus are an absolute eye sore and source of embarrassment for the town. These buildings are uncared for by their owners should be put into use or at least their facias renovated by their owner(s). To build a new shining bus station without considering the impact on it of the adjacent derelict buildings would be criminal and would only tarnish the scheme. Otherwise demolish the arcade, at least the Job Centre is in use and presentable! Please can we have some joined up thinking, we don't want another 'white elephant.
- I would like to see the bus station located on the new estate. We need an open and airy design - no glass roof - Would like to see separate waiting areas for each stand with a main corridor to link them all. Want more affordable housing in the town centre
- Prefer a more central location possibly Bank St Car Park
- The bus station should have used the land on which Lidl has just been built. Most people seem to agree on this.
- I don't thing Lidl should have been built there is already 2 supermarkets - the space Lidl takes up could have been used for a bus station there for no need to get rid of jobcentre or the heritage arcade
- Rossendale sold off land to Lidl then decide they need land for a bus station which was already on perfectly good unused land - destruction of Rawtenstall's heritage is not the answer to your mistakes - Why not use part of the valley shopping centre
- The council missed the boat should have used what is now TESCO site
- Rebuild present bus station use job centre as general amenities
- We do not think Bacup Rd is suitable for a bus station far better for route circulation and central availability would be Bank Street. The derelict Sun inn could be demolished taking buses including Pendle Witch off the main street which could be designated one way down to Queens Square
- Neither option - these are part of Rawtenstall's cultural background - I would be very pleased to see a strong transport system developed throughout the valley to incorporate rail as well whilst understanding land is at a premium However, I feel it would make more sense to use Brownfield not old bldgs
- I don't see why either the job centre or the Heritage Arcade should be knocked down to make way for the bus station. Surely if it was known that a new bus station was required, land owned by the Rossendale Transport should not have been sold to Lidl to build a third supermarket for a small market town of 30,000 people. Does the new bus station need
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to be that large? I am sure the number of public transport users is declining steadily, so could the new station not be made smaller? Rawtenstall has already lost a lot of its original buildings and features (even though it is a Conservation Area) and I think it will be a great shame to lose more. I don't think it can afford to lose more and still call itself a conservation area. Especially when very soon, the Valley Centre will be knocked down (with the original buildings fronting onto Bacup Road) to make way for what I think is a very inappropriate new building, flats and car park

- This bus station would be better sited next to the train station at new Hall Hey especially if the rail link to M/cr is re-established
- Bus station should be on the New Hall Hey site and a bus shuttle service from Bank Street for all shoppers or knock down the old town hall and use that as the bus station
- I would like to see the new bus station back in its old position were the Fire station is now its more central and I think people working in Bury and Manchester would use the buses more. Just add a short underground run to the train station
- Better location possibly using car park near market on Newchurch Rd and existing bus station area used to replace car park
- Why not relocate the job centre to the heritage arcade?! 
- Think the Heritage centre should be incorporated rather than demolished
- Do not consider the town hall site it may never be demolished
- People need bus so that way the location for bus is important for all in Rawtenstall
- I cannot understand how moving the job centre could possibly cost £1m unless it is due to very poor management of costs
- Have you considered removing both the Job Centre and Arcade and creating a larger bus station with toilets/newsagent-café

Comments Relating to Bus Station Design/Style of Finish

- I would go for option B
- Must be in keeping with surroundings. Keep Rossendale traditional
- Option B costs are a lot less (saving for LCC rate payers) but is more of a blend with the Lidl store bldg
- I prefer option B because it appears to be a more substantial structure than the one shown as Option A and would be more in keeping with the surrounding area
- A more traditional looking bus station would be best as it would be more in keeping with Rawtenstall a modern looking bus station will stick out like a sore thumb
- A traditional image "B" would I feel be more in keeping with the more oldie worldly look of Rawtenstall district not withstanding the new look medical centre
- Because of the natural material of the town I feel a modern bus station would be out of place.
- Strongly in favour of the traditional image the modern one would look out of place i.e. Burnley Bus Station (awful)
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- The Heritage scheme needs to be even more traditionally designed - both of these options are too modern
- It is essential to maintain a traditional facade for the new bus station in keeping with the new LIDL and the proposed new development of the Valley Centre in order to avoid a disjointed appearance of the area. I would also hope that the new design will allow for sufficient space for buses turning in and out of the station, as this is sorely lacking at present and is a danger to both pedestrians and car users at present.
- A modern image is what the valley needs
- I think the modern look looks really smart and bringing Rawtenstall into the 21 Century and hopefully more business will look to come to the town
- A modern approach will brighten up the area, give commuters i.e. people who come of the 66 passing through a better feel for the place
- I think the modern image is great and it would encourage people to use the buses. Also if the centre got done up with new shops more people would come to R/Stall and use the buses
- Option A looks a similar design to the bus station in Nelson which is very smart
- Option A by far the superior idea - at last a new building showing vision and foresight! It brings our town into the 21 Century the right way.
- Modern best by far
- Modern = Future
- Of course modern design is the best
- option A is light and airy Option B is oppressive
- Option A design for security when waiting for a bus
- I feel that the new modern image is ideal for a thriving town centre life style but find that the colour scheme of the proposed build very bland
- I prefer the more modern design with the unusual roof line of option A. Option B looks like the existing bus shelter, just rebuilt in more modern materials
- Option A looks lovely but in the real world all that glass would need a lot of cleaning and would be a magnet for local vandals!
- I notice the overview driving for the traditional option gives a sombre less attractive appearance with the dark shadows horizon and imposing building in the left foreground. Is that done purposely
- Try not to copy Bury or Burnley Bus Stations - keep it original so Rawtenstall can be unique
- I'm all for modern image but with saving of such a large amount no contest it has to be no2 I only hope I live long enough to see it!
- Although the traditional option may be more in keeping with the town, I feel the modern option will refresh the site better. The Lidl supermarket has already improved the appearance of the area, and it would be better if the new bus station would 'open up' the area. I feel the fact that you will be able to see through it from the outside more easily, and see out from inside will be a positive benefit, particularly when/if the town hall site is re-developed with the Valley Centre
- Something needs to get moving in this town so the sooner the better for me. I quite like both options but I think B would be better
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- Important to get the location and appearance right. We don't want another eyesore like asda.
- Stone should be used no substitutes

Comments Relating to Whether a New Bus Station is needed – Those not in favour

- Why change it
- I have heard rumours that free travel for pensioners may be restricted in Rossendale if spending money on a new bus station makes this more likely then I will oppose such an expense
- The amenities in place at this present time for commuters I feel are sufficient. I feel a new bus station would bring loitering, groups/gangs hanging around and put council services (tax) up!
- Make bus station smaller. Let other buses stop elsewhere instead of wasting our money buying and demolishing two perfectly good buildings - Another waste of our money
- Rawtenstall is a small town and there is no need for a larger bus station. What would be much more beneficial is a regular train service through to Manchester along with many more long stay parking areas
- There is no need for a full blown bus station. This is a waste of three million pounds and a total folly. Additionally the location is wrong. Rawtenstall Chamber of commerce have much more cohesive and pragmatic plans

Comments Relating to Whether a New Bus Station is needed – Those in favour

- Strongly in favour
- Burnley has a stunning bus station - How good if Rawtenstall could too.
- Fully support all the proposed new features.
- I think the new bus station is what we are in need of and hopefully they will provide a wider choice of areas to visit
- We need a new bus station as the old one is so out dated uncomfortable unsightly not people friendly and DIRTY not the place you want to be especially at night as there is no lighting
- It is about time Rawtenstall has a safe and attractive bus station to encourage more bus use.
- About time. Rossendale logo is Rossendale Alive but it has been dead for years.
- It will be wonderful to have something new and modern in Rawtenstall. Wish you could persuade the powers that be to do the same for the precinct
- I think it needs to be improved from the way it is looking now definitely and when it gets done up they need to make sure the graffiti is completely painted over every month or so
- The present bus station is an eyesore like the precinct it would be nice to see it turned into a lovely modern station for comfort and easy access
- I think that modernising the bus station would greatly improve the prospects for the entire valley
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- Rawtenstall needs a new bus station one that is clean and with toilet facilities
- Rawtenstall needs a new bus station modern image
- I think the proposed scheme is very good
- Hooray long overdue for modernisation but the valley centre lets Rawtenstall down
- Well overdue
- The old bus station smells and the colour is horrible - we need a new one!
- I am overjoyed to hear that a new bus station is being built. I have worked part-time in Rawtenstall for 32 years and have spent many a miserable 15-30 minutes in the present one. It is damp, dirty and depressing!
- Get on with it. Rawtenstall Centre is a tip.
- More than welcome
- ASAP please
- I think it has been needed for a long time and I hope it will be kept clean and dry and look cared for then I think more people would use the buses - its so depressing at the moment
- A new bus station would be a good idea but more people would use buses to come into town if we has more shops instead of all the empty buildings
- I really hope these plans for a new bus station in Rawtenstall go ahead, as we really do need one desperately! The current one leaves a lot to be desired.
- Please stop spending time and money on all the proposals for Rawtenstall it is so depressing now JUST DO IT
- The replacement of the existing bus station is long overdue the current facility is disgusting and filthy
- What a difference it would make to the town, Burnley is a good example
- We need a new bus station in Rawtenstall to encourage people to come into the valley
- I use X43/X44 every day to work in Rawtenstall and a new bus station would help the town to develop
- A new bus station would create a good impression not only for Rawtenstall but for the Valley
- Although I do not use buses regularly, I think if the bus station was revamped/modernised and made larger with more frequently bus routes, this would encourage more people to use public transport. I drive a car all of the time because it is more convenient for me workwise/getting to amenities etc as the bus route where I live is not very often. A new bus station with hopefully more buses would bring more custom to the valley.
- The town has been in need of a decent bus station for years and so this is most welcome. The new Lidl, health centre will all be served well by this and the future plans for the valley centre may be encouraged by the same
- It is about time Rawtenstall had a modern facility to cater for the needs of the community. I know there are views about whether the current location
is the right one and that maybe it should be relocated further out of town but this would only reduce the use of buses and create some significant problems with pedestrian access into the town centre.

- I am glad something is finally happening. The sooner this is completed the better for Rossendale. Hopefully it will generate further investment
- Although at present I don't use the bus service very often, I can foresee that I would use it more in the future and particularly in the evening given that there was a secure environment within the new bus station
- I think this would be really good for Rawtenstall especially the local area which looks run down partly due to the old bus station and the new development of the hospital. This may prompt further inward private investment which is really needed in Rawtenstall
- I think that a new modern bus station could make more people aware of the service and encourage them to try it. It will also improve the appearance of Rawtenstall and make it a more attractive place to visit
- A new bus station is vital to the regeneration of Rawtenstall. Together with the Queen's Arms public house the current bus station is a disgusting eye-sore to both visitors and people passing through the area down Bacup Road
- This is definitely needed. The old bus station is in very poor condition and one of the only places in Rawtenstall where I don't feel safe
- A new station will be a vast improvement for those who use bus services in Rossendale. Current provision is abysmal - it is not fit for purpose. The idea for a replacement bus station has been discussed by Rossendale and Lancashire Councils' for long enough. Let's hope that this proposal will finally see the light of day!

**Comments on Bus Station Operation**

**Relating to Security/Night time operation/Cleanliness**

- Hope it will be kept cleaner than the present one
- Have a person to keep the bus station clean and tidy
- It would be a shame if it was allowed to be used as a urinal and junk food dumping ground at night as the present one is
- Protection of bus shelter during night time is very important as I've recently seen chips and food on the floor
- Elderly people need protection during night time
- We do need a bus station with cameras because everything seems to get wrecked. Just look at the old bus station there will have to be some deterrent no matter where the bus station is
- CCTV essential, Staff presence (smart) at all times
- Lock bus shelter at night. Employ a cleaner to clean toilets, bus shelter also stationary buses. A cleaners wage is cheaper than coping with vandalism - 2 mins to step on and sweep etc (Burnley do)
- Nice to have a new bus station but only stay looking well if cleaned regular including the glass etc, will funds be available?
- Wherever it is located and whatever the design is chosen it will need to be kept clean. Currently it is disgustingly filthy.
- Cleaner employed to clean including a quick sweep on stationary buses (like Burnley do)
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- We do need a bus station with cameras because everything seems to get wrecked. Just look at the old bus station there will have to be some deterrent no matter where the bus station is
- Too much glass in option 1 might encourage vandalism
- Which ever plan is used make sure that they are vandal proof
- When it is built it needs to be made secure when there are no buses running i.e. night time
- Any security cameras? Will this new station be secure at night time? The present one is often a real mess in the morning
- The station will have to provide paid professional policing whatever design. We can safely say the heritage building is a blight on the town as is the new ASDA what can we do about that?
- The new bus station needs to be pleasant, SAFE and comfortable (particularly in winter)
- I hope all that glass does not attract vandals
- Would need to be vandal proof
- Security especially at night must be better than currently
- Locked at night
- Maintenance very important to be cleaned on a regular basis windows etc not like the present disgusting shed
- Bus station needs to be bright and keep away young lads who want to drink and cause trouble. At the moment I wouldn't get a bus out of the bus station after dark as it is dark and youths are intimidating
- I would hope that the new design would be less prone to vandalism

Comments on Bus Station Operation
Relating to Interchange between Modes
- Any station needs to incorporate an area for taxis so that the two can integrate. There also needs to be some car parking nearby to assist travellers who are combining means of transport, e.g. Manchester commuters.
- I believe a taxi rank should be incorporated into the plans to assist passengers' onward journey. A transport interchange
- It would be good if the scheme could be designed in such a way that it would be compatible with the aspirations to use the East Lancashire railway for commuter services!
- I would use the bus station if I was able to leave my car nearby, possible all day, at no extra charge
- Railway with combined bus station

Comments on Bus Station Operation
Relating to Provisions for Bus Drivers
- I drive buses - make provisions for drivers and toilets (staff only) and Staff canteen
- Will the new bus station contain a rest area for drivers?

Comments on Bus Station Operation
Relating to Bus Services
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- Good idea to put the X43 buses into the station and not on Bank Street
- All buses including Manchester should run and drop off in the bus station
- The X43/X44 I hope would be able to use the new bus station and not clog up the bottom of Bank St so other traffic could flow more easily
- There is no point to this development if buses continue to stop in Bank Street
- Use by X43 would be much appreciated.
- An inspectors office on site (manned) to make sure buses leave and arrive in reasonable time
- It would be a good idea to start with a decent bus service first. Then maybe some shops then a bus stop
- The X43 stops should use it too as they cause great congestion on Bank Street
- You will not get people on public transport until services are improved by running on time and helping to help people get their connections on time
- Assembling all buses to one station is more encouraging for people to use public transport. This proposal seems ideal for health & safety.
- The Witch Way utilising the new bus station is a great idea and would make Bank Street less congested.

Comments on Bus Station Operation
Relating to Facilities for People with Disabilities

- Facilities for the disabled and partially sited
- I have a terminally ill son in wheelchair - Ensure the doorways from the bus station are wide enough for wheelchairs to access the buses. At Rochdale bus station in order for the bus to lower the ramp the driver has to reposition several times as the gap is only very narrow. Ensure all buses stop in the bus station including X43/X44 &464 both directions. Also provide a railway link bus ready for the opening of metrolink up via ELR

Comments on Bus Station Operation
Relating to Pedestrian Access

- Safe pedestrian crossings at both ends
- A pedestrian crossing on Bacup Road is a must before someone is killed. Crossing to the new shops and Bank Street also double yellow lines on the entrance and exit from Lidl Supermarket
- The road crossing across Bacup Road needs to be addressed at present the crossing is at the wrong end of the bus station the vast majority of people cross the road at the other end

Comments on Bus Station Operation
Relating to Seating Provision

- Are there enough seats in the new bus station? A great percentage of people who use public transport are elderly. They need to sit whilst waiting.
- Ensure there are sufficient seating spaces for waiting
- The new bus station must have ample seating.
- Doesn't seem to be many seats
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- More seating arrangements could be proposed for waiting periods between transfer from one bus to another
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Comments on Bus Station Operation
Relating to Refreshment Facilities
• Might there be room for a drinks machine tea/coffee? (but litter can be a problem) or even a small café area? Burnley Bus Station an admirable model.
• Add a small cafe or warm drinks machine for passengers in between bus times some passengers have to wait 20 mins to 1/2 hour to certain areas having just missed a bus Also this would employ three or four people also a warm drink would be welcome in winter time
• Make it well lit & staffed with a cafe
• I also feel refreshment facilities would not come amiss

Comments on Bus Station Operation
Relating to Provision of Toilet Facilities
• Add toilets like Burnley, safe and clean -
• I think the toilets should be free like in Bury Bus Station
• We hope you will have public toilets on the new bus station we think it would be a good idea
• Bus shelter on similar lines to Burnley with toilets lockable at night
• Toilets should be free
• Public loos essential, preferably not the self cleaning.
• If the toilets aren’t closely monitored or have an attendant (preferably) they will quickly become unusable, unsavoury & vandalised
• Will it have staffed toilets? I see that as a vital change to Rawtenstall town centre
• Provide a toilet YES! But not a pay facility.
• Please can you put a changing place in any new developments especially the new bus station
• Radar (disabled toilet)
• I can understand why you want to have a charge for using the toilets (to stop vandalism), but there is no charge in places like Burnley or Bury.
• I feel it is very important to include lavatory provision in any bus station - something sadly lacking

Other Comments
• A nice clean bus station in a safe environment would make travelling a pleasure not a chore
• The present bus station is a disgrace and embarrassing for the valley and Rawtenstall. It would shame a 3rd world county
• The station we have is very shabby cold and very uninviting, its wet run down and I feel uncomfortable and not very safe being there.
• The old bus station is run down, scruffy, filthy and an eyesore to look at
• Anything has to be better than the dirty smelly building that is there now
• Just hope that it doesn’t take too long to materialise then maybe I may just be able to get some benefit from it.
• More debate on basics required - Neither option provides the basics for a good bus station. The PC is unbelievably premature - site should be
established first. The present bus station was never planned it made use of the then only available piece of land and has never been satisfactory either in position or facilities. Now we must think out the basics again rather than perpetuate a huge blunder

• As at the old bus station we need barriers to show us how to queue in an orderly fashion and also give us something to lean on whilst waiting
• Please could you clean hose down the underpass Rawtenstall smells of urine or close it down at night. People might use it for ASDA
• For people to use the public transport and the new bus station the redevelopment of Rawtenstall is most important to this project to tempt people to the area
• Hope this is just the beginning of a thorough upgrading of Rawtenstall Centre this is vital to the long term prosperity of the town and its traders
• Open the train station and build a new shopping centre
• Rawtenstall needs a revamp badly
• Rawtenstall is badly in need of refurbishment it is becoming an embarrassment
• I think Rawtenstall needs new development
• Nice bus station shame about the precinct
• Might use buses more in the future if some decent safe area to wait. Rossendale desperately needs to brush up its image. We want to use this as a welcoming gateway to entry not an escape hatch.
• Would like to use buses more. Think more broadly than buses - look to the future and other modes of public transport hired bikes, electronic cars, buggies etc
• The new bus station in St Helier, Jersey is an example of how the station should be - clear, signed information points, plenty of illuminated display boards showing arrival times of services and stands, and doors which only open when the bus arrives as a safety feature, preventing the public from wandering through to cross the roads at these points
• Local bus fares are far too expensive - Compare Rossendale with Burnley and Pendle
• Rossendale Transport need a total overall. Buses don't always run on time often not turning up at all. Bus fares are too expensive Child fares are not 1/2 fare and should be cheaper for children going to school. This would encourage use of buses rather than car.
• I would like more buses at regular intervals
• A bus route outside ASDA as well for the Bacup people because some people find it hard to carry shopping to the other side of town. But yet there is a bus route outside for Newchurch which is unfair
• I live in Loveclough and as we don't have any service at all from Rossendale Transport I could not care less where you put the bus station after all it will go where Lancashire County Council say so why bother with a questionnaire
• Good bus service to use
• Needs doing now and please can we have buses that do not keep breaking down. A station with old and badly run buses is a waste
Appendix C
RAWTENSTALL BUS STATION CONSULTATION
CONSULTATION RESPONSES – COMMENTS FROM QUESTIONNAIRES

- Could the Bury 482 reroute round Balladen again then you could join the little no12 back it only takes a few minutes for 482 to turn round and it is well used. Thank you
- Hope this new bus station will have the windows’ cleaned regularly unlike the present one. Also I hope "Balladen" will be spelt correctly unlike present one
- Tourist info in kiosk because library is closed on Sundays
- In the current financial situation costs must be kept to minimum
- Hopefully a pleasant walk of shops will one day connect this to Bank St rather than the mess of car parks/valley centre there now
- The drawings show access to Bocholt Way from the car park - will this happen?
- Option B shows cars parked on the roof. It is unclear whether this applies to option A - but unlikely. This should be spelled out as part of the consultation
- I'm not too concerned where you put it or what it looks like. All I ask is that for once you be honest and responsible and honour your promises - My gut reaction is FAT CHANCE!
- Cheaper Fares as current fares too expensive, cleaner buses and stations, some additional regeneration for the surrounding area
- This would solve the problem of the heritage arcade not being able to attract shops that can afford to stay open
- Why Rawtenstall bus station? It will be serving Rossendale and should be Rossendale Bus Station as it is within Rossendale Borough that we pay council taxes
- Why have Q8!
- RE Ethnicity - Why are we 4th on the list??
- No competition
Response Number 1

Leonard Entwistle
Overdale
Haillinger Road
Rawtenstall
BB4 6QX
Tel:01706211198

21st September 2009

Dianne Taylor
Lancashire County Council.

Dear Dianne,

Further to my various representations in regard to the proposed new facility / facilities, for public transport etc, may I through your good self confirm the following?

Re. the Lancs Local meeting Monday the 15th Sept Horse and Bamboo.
1. I must register a complaint and my disappointment with regard to the actual facilities provided by the host (Horse and Bamboo). To relegate the meeting into such a small room was I feel totally inappropriate, any charges made should be challenged in total.
2. I also wish to confirm my disappointment with the actual time coverage of the subject and that allocated to public participation as totally inadequate.
3. To register a complaint in what seemed a total lack of understanding as to the actual depth of the subject and of certain ramifications that relate to the L.C.C. proposal.
4. to register my annoyance and great disappointment in what seems to be (a done deal), in so much that all the literature and inferences so far relate only to a facility being provided on the present site with a SAID TWO OPTIONS.
5. The distinct lack of alternatives in so much as to possible 3rd or even 4th options to the present thought process, these not being even considered during Monday’s presentation.

In closing, I enclose various copies might help in understanding my stance.
I would further propose that an open and lengthy public debate is allowed to follow this present exercise.
I believe that before any further decision is made, several other options should be sought and investigated in greater depth.
I again record that it is simply my desire to help in setting the Valley on course for a stable and brighter future. I believe that with joined up thinking and further assistance on investment that the County Council’s new regime can help us achieve, Rossendale should and can move forward with such outside investment that has been lacking for over 30 years.

Trusting to have your best endeavours.

Leonard Entwistle.

Copies of letters included.
January 09 To The Leader/Chief Executive
10th Jan 09 To Cllr J Driver
19th Jan 09 To Lancashire Local
22nd Apr 09 To P. Seddon RBC
Sept 09 L.C.C. Returned Questionnaire

C.C. Jerry Smith, T Winder, T Swain. R.B.C. Councillors.
Leonard Entwistle  
Overdale.  
Hastingden Road.  
Rawtenstall.  
BB4 6QX.  


Proposed public transport facilities Rawtenstall  

Question.  
Before R.B.C. becomes committed to any scheme, has the following been considered?  
(a) To provide a facility that will be true to its name.  
An (ALL IN ONE) travel interchange facility. Providing as part of the overall scheme, long stay parking facilities for ALL types of travellers and there vehicles.  
(b) Is this particular proposal justified, especially on the present site?  
(c) Where can an integrated long stay vehicle parking facility be located?  
(d) Is the land presently used as the bus station of sufficient size?  

If and when R.B.C. releases ownership of any land holding what procedure will be taken?  
(a) A straight arms length sale agreed, with a beneficial price paid to R.B.C.  
(b) Ownership transferred at a nominal cost?, as a part of a beneficial agreement.  
(c) Ownership retained, and leased from R.B.C. as a part of an overall operating plan.  
(d) Some other form of joint venture?  
(e) Will Rossendale Transport Ltd. participate in any part of the overall operation.  
(f) If so will this have a beneficial or detrimental effect on the company’s accounts?  

Is this proposal based on?  
(a) A true passenger, Road / Rail Interchange with all associated facilities.  
(b) A bus / taxi, Public transport Station, or simply a Glorified (Bus stop).  
(c) Has a location close to the Train Head been or being considered?  
(d) Can LCC. Simply pass on the cash in order to assist R.B.C.in an overall scheme?  

Financial considerations.  

What are the passenger income trend figures over the last 10 years and next 10 projected?  
(Exclude subsidised free travel)  
Where is it envisaged that public transport will draw passengers from?  
What will be the (open) hours of proposed operation?  
Will there be customer friendly digital notice boards of (True and live, arrival / departure) times provided at stops throughout the journey including this site.  
What percentage of overall Public Transport services will be contracted to use the facility and what will be there projected financial input?  
Forecasted Income. From, Operators Docking Charges, Any other income?  
What overall facilities to the public, customer are to be provided on the site?  
Will the proposed facility provide or require a financial contribution to or from R.B.C.
Is the land presently used as the bus station still in R.B.C. ownership? Does R.B.C. really feel that this proposal is justified and will service all that is required from this facility, especially in the present form and position?

If, and when R.B.C. is to release ownership to L.C.C., what procedure will be taken? Will this be in the form of? (a) A straight arms length sale agreed, with a beneficial price to R.B.C.. (b) The land ownership transferred at a nominal cost?, as a part of? A deal. (c) Ownership retained, and leased from R.B.C. as a part of an operating agreement. (d) Some other form of joint venture?. (e) Will Rossendale Transport Ltd. partake in any part of the overall operating plan? Prior to or after completion and if so will this have a beneficial or detrimental effect on the company’s trading accounts.

With the community needing to be satisfied that any move can only benefit Rossendale’s best interests do we ask? Is this proposal based on? (a) A passenger, Rail / Road, Bus/Rail Interchange, or a bus / taxi, Public transport Station, or simply a Glorified (Bus stop). (b) How is this project on this particular Bacup Road site justified? (c) Is there any proposal for long stay car parking in close proximity intended? (d) Has or is the area close to the Train Head been or being considered? (e) What are the passenger trend figures over the last 10 years and next 10 projected? Is it envisaged that public transport will draw passengers from other forms of transport?.

(Exclude free travel)

Projected figures, Financial Hours of proposed operation. Full / Partial? Will there be digital notice boards of (live, arrival / departure) times displayed throughout the journey including this site. Total proposed capital cost of whole project, land and building. What percentage of overall Public Transport services will actually use the facility? Rail-Bus-Coach-Taxi-Car-M/Cycle-Pedestrian. Forecasted Income. From, Operators Docking Charges, Any other income? Management charges, to/from RBC? What overall facilities to the public / customer are provided on the site? Again may I await your considered further thoughts and comments?

Many thanks,

Leonard.
CC. Chief Executive, Council Leader. Civic Trust.
Overdale.
Haslingden Road,
Rawtenstall.
BB4 6QX.

10th January 2009

Cllr. J. Driver.
Rossendale Borough Council.

Dear Councillor Driver,

May I please confirm my telephone call of the 5th re? Your position on the Lancashire Local (Rossendale) committee and my request with regard to the proposed public transport facilities for Rawtenstall. This in mind and being a little disappointed at the last Lancashire Local meeting that the proposed NEW bus Interchange? Station? Was not included on the agenda. Could I please ask that you have this subject included a.s.a.p. as a major item for debate?

Would it not have been prudent in the first place to establish just what type of facility is required in order to provide the greatest benefit for the whole community? Before committing funds, time and energy to this, or in deed any other scheme.

Could the following items be considered as relevant?
(a) To provide, Long stay parking, for ALL types of travellers and there vehicles.
(b) To provide, True to its name, An (ALL IN ONE) travel interchange facility.
(c) To provide a regular public shuttle service to and from central shopping area’s.
(d) To provide, A Complete and centralised Local Council operation in close proximity.
(e) To provide, well appointed and true, Pedestrian links throughout the area.
(f) Could L.C.C. simply pass on the cash in order to assist R.B.C.in the overall scheme? I await your comments.

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Now to matters relating only to R.B.C. and not L.C.C.
Is it possible that Rossendale simply receive the cash allocated, to use within an overall plan?
Following advice from the chair, that L.C.C. had abandoned negotiations to acquire the Job Centre, in favour of the (old cinema) at the other end of the existing bus station. How can the acquisition of further land be justified for this scheme, whilst we are advised that there is no plan available?
Has it also been taken into account that the acquisition of either the job centre or the old cinema, both within the conservation area and will add certain ramifications.
ROSSENDALE BOROUGH          LANCASTIRE COUNTY       COUNCIL
WHAT IS THE INTENTION OF THIS EXERCISE
To allow, ease of movement of vehicles and people within a given area
Further --To move private road users onto public owned transport facilities
DESCRIPTION
HOW IS IT JUSTIFIED
use
WHY IN THIS LOCATION
Bacup Road
WHY IN ANY OTHER LOCATION
train head or
thereabouts
CAPITAL COST
? 5 million
MUST REMEMBER.
Rossendale have total control / influence
Reason-- being a major Land Owner
The community must be the beneficiary
Today's economic situation gives R.B.C. a golden opportunity.
First Priority is to recognise what is required to maximise the benefits
DOES R.B.C. policy needs a rethink ?
COMMENCE USE OF C P O PROCEDURES
STOP SALE OF SURPLUS LAND ETC.
Alternative being to long lease
Overdale.
Haslingden Road,
Rawtenstall.
BB4 6QX.

January 2009.

The Leader.
Chief Executive.
Rossendale Borough Council.

Kwik to Save.

Dear Sir / Madam,

With one of Rossendale's latest, and possibly most prominent retail undertaking's situated at Newhallhey recently being put on hold. I ask has this prompted RBC to move into joined up thinking mode in order to minimise possible escalating and detrimental effects on the area. In other words, to take steps to maximise on the potential.

With integrated travel facilities along with long stay parking, linked public facilities having been considered essential by the Council for some time, can the present situation now play a major part in the valley's future programme?. Should the Council seize the opportunity, and relocate the whole administration team and achieve all public service requirements under one roof and in an existing and central location.

This relocation will provide enough space for all that is required by and from the Council, plus a Road transport / rail INTERCHANGE facility to be envied, whilst remaining economically prudent.

Bearing in mind that Rawtenstall has cross roads at its heart, two major directions of travel, from north south, and east to west. Bacup Road could remain as an important and complimentary Public Transport facility with Super shopper Stops located on either side of the road. Ownership of present Council land and buildings retained, changed to enhance Town Centre's appearance and facilities.

With an added and attractive customer friendly parking area near to main shopping, Rawtenstall should again become a very attractive visitor destination.
A revised and sympathetic redevelopment plan for the old Valley Centre, Rawtenstall would help retrieve all our lost character, attract similar niche retailers to those that already make Bank Street so unique and viable for all concerned.

In closing could the secret be that whilst retaining our own special character, we can exchange a present eyesore to reflect a proven formula, enable smaller retailers to return on an affordable and sustainable basis. Possibly living over the shop? Could this prove to be, a win win situation for all participants.

Yours Faithfully

Leonard Entwistle.

c.c. All Councillors.
Leonard Entwistle
Oversdale
Haslingden Road
Rawtenstall
BB4 6QX
Tel:01706211198

Phil Seddon
Head of Financial Services
Rossendale Borough Council
Kingfisher Centre - Room 222
Futures Park
BACUP
Lancashire
OL13 0BB

22nd April 2009

Dear Phil,

In referring to your e-mail 5.28pm on Thursday the 9th, hard copy received later. To say the least this e-mail left me confounded. The question has to be, why was this matter apparently handed over from the LCC and why it has being left to you to reply. Your further copy of the e-mail sent to Gerry Smith 10.13is on Tuesday the 14th. Relating to my original questions put to the Lancashire Local meeting on the 19th of January confirms, and yet stills no response? In order to get the record straight, these questions were among others hard coppies, handed to Jerry on the night of the 19th of January by me. Whilst some of my questions were answered within days and later acted upon, to date those relating to the Bacup Road project have not even been acknowledged as being received.

I would also confirm that I approached and spoke to Jerry again at the next Lancashire local meeting at the Haslingden high School on Monday the 2nd of March. Pointing out on that occasion that I had not received an acknowledgement or an answer to my questions. I later gave a copy of these same questions to Hazel Harding at our Rawtenstall Area Forum at the Horse and Bamboo on Monday the 23rd of March.

It might be worth you having a word with Judith D, as I also e-mailed Judith on Saturday the 10th of January relating to this same matter, but from a Rossendale prospective. (Copy enclosed), Judith has since replied via her letter of the 6th of April.

Referring to your further observations, unfortunately I am unable to accept that these comments reflect any of my own and I would venture to say those of the
community. Indeed I would go as far as to challenge any proposal to use this Bacup Road site as the main transport interchange accommodating Rail and Road services etc...

The inference that Rossendale is not the major participant in either the Valley shopping centre or the proposed transport interchange is I feel unbelievable.

The simple fact must be that without Rossendale’s total commitment nothing at all can happen. Having total ownership of the major land holdings relating to the proposed developments, Rossendale Borough Council must therefore be in total control.

The Council's duty is I believe, to ensure that the community’s best interests are served at all times and in particular with regard to these particular proposals.

Before even proposing this stand alone scheme, taking into account all that has gone before, I have to ask WHY such a half-baked satellite proposition has made it so far?

The first question in relation to this particular proposal has to be one of, is the end product going to provide all that is to be desired?

This site is simply inadequate and lacks a basic requirement.

The only way in which I can envisage such a project might even get close to the required standard is one of including the footprint of the old Town Hall and One Stop Shop etc in an overall scheme.

In closing whilst I am tempted to say that this matter in the form that is being related to has nothing to do with the R.B.C., on the other hand I have to admit that it has everything to do with our leaders.

Perhaps my letter to Councillor Driver sums up my approach best.

Trusting that things can possibly get better, many thanks and awaiting your best efforts.

Available most of the time.

Sincerely,

Leonard
283, Blackburn Road, Halingden, Rossendale, Lancashire BB4 5JG
Wed 09/09/10

Dear Sir,

Thank you for the opportunity to have my say about the proposed new bus station in Rawtenstall. What bothers me is not so much where it goes or what it looks like, but how it operates. One thing I have noticed about it is that some buses keep arriving from other towns like Bury just too late for a connecting service that runs only every half hour, like the 454 to Accrington, not because they’ve been held up, but because they’re timed to arrive just too late. This happens mainly in the evenings and on Sundays and bank holidays, and the same thing happens elsewhere too. This is infuriating, especially as I don’t...
I have the option of using a private vehicle of my own, and I often end up having to wait ages for another bus, often in awful, wet and freezing weather, sometimes at night too. I think this shouldn't happen as much as it does in a modern, developed country like ours surely this can be sorted out somehow.

How do we get services connect properly, especially on Sundays and holidays and evenings when there are less services running, so in theory at least, there should be more room for adjustment of timing, just imagine a typical situation, a single woman, or one with children, and heavy shopping and perhaps a buggy, travelling at night in the depth of winter
In driving wind and rain, or snow, and it's absolutely freezing, and there's few if any-one else around, and she's alone way from home, and can't afford taxis, and both her and her children have got to wait anything up to nearly an hour for a connecting bus home, and believe me this does happen, is this the sort of thing you want car users to put up with as those who try to promote public transport try to get people out of their cars and come into town or wherever on the bus? I don't think so, this sort of situation won't attract tourists either, and no matter how many times the bus schedules are replanned, it always ends up like this, people don't want
TO SPEND HOURS WAITING AROUND IN BUS STATIONS, EVEN IN GOOD SUMMER WEATHER. OTHER COUNTRIES HAVE GOOD CONNECTING SERVICES, WHY CAN'T WE HERE IN LANCASHIRE?

YOURS FAITHFULLY,

M. Stoddard.
Bus Station for Rawtenstall

Having seen the consultation documents, I believe a real opportunity to make a great improvement to our town is being lost. The derelict site occupied by the ex-town hall and Astoria would, in my opinion, offer such an opportunity. The advantages of re-developing a site presently unused and already in the ownership of the town, the avoiding of Bacup Road by all users, the avoidance of having to demolish a building in use (the job centre) or one of architectural merit (the Heritage Centre) and, potentially, a much improved traffic flow, all seem to be good reasons to examine this option. I very much hope that this alternative is fully investigated and publically reported upon.

Norman H Slater
640 Newchurch Road
Rossendale

17 September 2009
1 Saunders Close
Crawshawbooth
Rossendale
Lancashire
BB4 8LS

27th October 2009

Dear Sirs,

Re: A New Bus Station for Rawtenstall – Public Consultation

1. Preference for Location 1 - Utilising the site of the Job Centre

Use the Heritage Arcade. After much effort and expense the units in the arcade have never taken off. It seems such a pity that it remains empty. Use it for something.

   a. Relocation of the Job Centre could be into the Heritage Arcade or

   b. As the County Information Point selling travel tickets / providing travel information. This could be combined with the Tourist Information Centre. The current arrangement of the TIC in the library is far too cramped and should have a dedicated site, not tagged onto the library.

2. X43 Witchway - To bring the X43 into the bus station

Buses from both Manchester and Burnley could travel along Bacup Road, turn right into the bus station, traverse along the back side, exiting at the far end. The bus from Burnley would come back on itself along Bacup Road resuming its journey to Manchester. The bus from Manchester could go up Kay Street journeying onwards to Burnley.

3. Toilets

You should not have to pay to use a toilet. see Burnley bus station

4. Encouraging use of Public Transport

A new bus station will certainly improve the perception of public transport. However, other factors have to be considered. Bus timetables at all stops. Well presented buses in a corporate livery.

I hope these comments are helpful.

Yours sincerely,

Anne Chase

Anne Chase
Delaney, Sarah

From: LawrieDriver@aol.com
Sent: 10 October 2008 14:20
To: Taylor, Dianne; alex.william@northwest.newquest.co.uk; DEREKHAMIL@ROSENDALEBC.GOV.UK; Eaton, James (Cit); gerritbulcock@hotmail.co.uk
Subject: bus station consultation

to whom it may concern,

I am the chairman of the independent taxi drivers association representing almost 100 taxi drivers within Rossendale, after discussions with the trade, we have reached the following conclusions.

1. The proposed site 1 or 2 provide nothing of any worth for the people of Rossendale, not even any additional bus bays, but will cost 2 million pounds of their money.

2. A further option of using the current long time empty waste of council tax payers money which is the current vacant town hall should be a much better option for the following reason.

   a) the site would be on the correct side of the road for the busses as there are only 2 busses travelling in the direction of sites 1 or 2.

   b) it would enter better for the public access as it would be along side the town centre rather than along side one supermarket.

   c) there are already 2 taxi stands adjacent to the town hall site, one on Kay st and connections taxi base.

   d) the taxi trade would be able to provide a more disabled friendly service to and from the bus station.

   e) it would reduce the surface area of the proposed town centre development therefore creating a possibility of this development actually starting.

   f) the site could create more space for a better bus station as they have in areas like Burnley, where busses turn into the station, park in their allocated bay and then turn left or right onto Bacup road (as previously stated there are currently only 2 busses, the 464 and the 463 which would be turning right, therefore causes far less congestion along Bacup road.

   g) it would probably be much quicker and cheaper to obtain the town hall and other properties as necessary, along kay st for example, as they are council owned and empty at a huge cost to the council tax payer.

   h) it may be possible to provide additional bus bays which could make it better for the x42 manchester bus stop to be relocated into the new station therefore reducing congestion on Bank st.

As you can see, the trade have put a lot of thought into this proposal, maybe the developers could do the same, as there are many reasons to put it on the town hall site, but just a complete waste of council tax payers money to revamp the existing site providing nothing of any benefit to anyone.
Delaney, Sarah

From: Alan Jowett [alan.jowett@maidencentre.org.uk]
Sent: 15 September 2009 15:19
To: Delaney, Sarah
Subject: Rawtenstall bus station

Rawtenstall needs a good design that people respect. Nelson is a good model, it has clear boards, good seating, excellent pay toilets that are kept clean, and strict no-smoking policy.
Rawtenstall is not respected by bus crews who smoke inside the station and drop litter, the information boards are old and timetables are often out of date and passengers are regarded as unimportant.

A. Jowett
38 Cutler Lane,
Stacksteads
OL13 0HW