

AREA COMMISSIONING PLAN NORTH LANCASHIRE



County Commissioning Intention		
North Lancs Action	Lead Officer	Date for Completion
<p>1) Work with partners to ensure that people have access to a wide range of practical support and useful information. This will enable them to improve their sense of well-being and independence and help them make choices about their lifestyle so that they can combat loneliness and isolation and make a contribution to their community. Under a prevention and well-being framework for Lancashire, this will include:</p>		
1a) Universal access to advice and information		
County Project Review	Dave Burnham & Don Rowbottom	Ongoing
To consider outcome of review and agree NL Action Plan for delivery	Justine Adamson	Sep 2010
Social Enterprise Pilot Project	Sarah Coulson / Mark	Nov 2010

	Luraschi	
<p>Developing Help Direct, in line with Wellbeing and Prevention Team plan, to embed and develop universal access to advice and information. Including:</p> <ul style="list-style-type: none"> o GP Pilot Schemes and links to Social Prescribing models o Well-being Directory o First Contact o Communication / Marketing o Telephony – single county-wide telephone number o Get the Most Out Of Life Tool o Customer Response System 	<p style="text-align: right;">Sarah Coulson</p>	<p>Ongoing</p> <p>Jan 2010 phase 1 implementation</p> <p>Nov 2010</p> <p>Ongoing</p> <p>Jan 2010</p> <p>Mar 2010</p>

<ul style="list-style-type: none"> o Village Agents o Pathway Pilots o Well-being Conference o Well-being website 		<p>Nov 2010</p> <p>Nov 2010</p> <p>Mar 2010</p> <p>Mar 2010</p>
<p>1b) Development of practical support services and social activities through Help Direct</p>		
<p>NL Project to identify gaps in existing provision (ongoing via Help Direct providers)</p>	<p>Sarah Coulson</p>	<p>Nov 2010</p>
<p>Through Help Direct Framework, develop commissioning of non-care managed support and social activities with the third sector</p> <ul style="list-style-type: none"> o Timebanks o Social Enterprise Development o Small Sparks o GP Pilot Schemes and links to Social Prescribing models o Uclan Evaluation o Customer Response System 	<p>Sarah Coulson</p>	<p>Ongoing</p>

County-wide review of non-care managed support services	Sarah Coulson (Andrea Dixon)	Ongoing (review Jan 2010)
Analyse results of Review and agree action plan for North Lancs delivery	Justine Adamson/ Sarah Coulson	Ongoing
1c) Improved employment and volunteering opportunities including the promotion of Time Banks		
Learning Disability services: Investment in non instructed advocacy and self advocate development to support employment opportunities for people with LD in self-advocacy development and transition.	Julie Dockerty	Apr 2010
Learning Disability Services: Establish new approaches to non-instructed and citizen advocacy.	Julie Dockerty	Apr 2010
Ensure that volunteering and employment support for older and vulnerable adults is included on LSP agendas	Locality Commissioning Managers	Ongoing
NL Task Group: Development of OP Volunteering and Employment	Mark Luraschi	May 2010
1d) Improved networking of resources and activities in the local districts so that people can easily		

find the support which meets their needs		
Ongoing development of Help Direct including: o Village Agents o Pathway Pilots o Outreach Plus	Sarah Coulson	Nov 2010 Nov 2010 Ongoing
1e) A more focused role for VCFS commissioned services		
County Project: VCFS review	Don Rowbottom / Andrea Dixon	Jan 2010
NL team to consider outcome of review and develop action plan	Justine Adamson / Sarah Coulson	Apr 2010
County Project: HD Providers Pump-primed to fill gaps with Social Enterprises	Sarah Coulson	Ongoing
1f) Building the capacity of local communities and communities of interest		
County Project: Review of engagement mechanisms	Peter Shorrocks	Ongoing

Consider outcome of review and agree action plan	Justine Adamson / Sarah Coulson	Sep 2010
County review of LD Partnership Board [arising from LD Joint Review]	Amanda Topps / Caroline Tomlinson	Jan 2010
Review MH Local Implementation Team to improve stakeholder involvement and user leadership Implement technology based approaches to providing information and self help support through the promotion of CCBT and web based supports.	Julie Haywood Hilary Abernethy	Feb 2010 Jun 2010
NL Learning Disability Partnership Board Project: Small group of people with LD exploring setting up a social enterprise to run disco events in F&W	People with LD / Amanda Topps	Sep 2010
Improving Engagement with Mental Health Users and Carers (MH) Engagement with service users and carers will be strengthened across the whole locality and work has been carried out to develop and update an overall specification (based on service user and carer input) for the	Helena Savage	Apr 2010

posts already in place and the developments in introducing BME specific community engagement and development posts. This will be linked more closely to the older adults mental health agenda.		
1g) Improved co-ordination of housing related support with other services		
2. Re-model/recommission hospital avoidance, crisis support, intermediate care, step up/step down rehabilitation and end of life care as part of an integrated care pathway.		
NL Project - Transitional Care Pathway Review (Crisis, Rapid Response, Rehab, Intermediate Care, Reablement).	Dawn Butterfield	Jun 2010
3. Re-model/recommission mental health community residential rehabilitation services, utilising principles of a 'socially inclusive recovery model' as part of a clear pathway and stepped care approach.		
Mental Health: Review and redesign of Mental Health Rehabilitation and Supported Accommodation Provision	Melanie Consterdine	Dec 2010
4. Jointly commission with PCTs a range of carer supports as part of the multi agency strategy.		

NL Carers Strategy Implementation Group to be established and action plan produced	Alison Moore	Jan 2010
Local Action - LCMs to link the carers support agenda to appropriate LSP thematic groups to ensure sign up by all relevant agencies.	Locality Commissioning Managers	Ongoing
NL Project - Lancaster LSP Valuing People thematic group carers support strategy	Mark Luraschi	Apr 2010
Learning Disability Services: Agree level of continued investment in A&CS short break services	Julie Dockerty	Oct 2010
5. Reduce the number of people entering residential care on a long term basis. This will be achieved by:-		
5a) Fewer people entering care homes in particular straight from hospital or from sheltered accommodation		
Identify and quantify current outcomes following hospital discharge in NL	Mark Luraschi	Jan 2010
Consider outcome of review and agree action plan	Justine Adamson	Mar 2010
5b) Minimise new placements in care homes of people with a learning disability and re-modelling existing care homes		

based on self directed supports		
Analysis to quantify the impact of remodelling existing LD care homes on SDS and subsequently agree action plan	Julie Dockerty	May 2010
County Project: Remodelling adult placements on a 'citizenship model'	Julie Dockerty	Ongoing
5c) A focus on reducing the number of people with mental health problems entering care homes		
PCT and LCC to Review Residential and Continuing Health Care Expenditure in Mental Health and implement actions to improve community based care packages	Julie Haywood	Jun 2010
5d) For people who need and choose a care home placement a clear specification of what a personalised service should look like will be developed		
6. Commission assertive outreach supports for people with alcohol related issues as part of a stepped care pathway, linking to community based tier 1, 2 and 3 supports.		
As a partner of LDAAT re-tendered Tier 2 & 3 services in the North with	Maggie Leybourne	Oct 2009

Disc as the lead provider		
Journey 2 Recovery - DISC Partnership Commissioned to provide a new community and recovery focused Tier 2+3 Drug & Alcohol Treatment and Support Service across north Lancashire	Maggie Leybourne	Oct 2009
7. Anyone requiring and eligible for long term social care support will have a personal budget regardless of age and condition. This will include tenants of new housing and support services (including extra care). This will be achieved by re-modelling/recommissioning:		
Learning Disability Services: Produce Action Plan for implementation of SDS	Julie Dockerty	Apr 2010
Moor Platt - development of extra care scheme on former DSO home for the elderly site in partnership with Progress Housing and Lancaster City Council (OP)	Mark Luraschi	Mar 2011
Laidley's Manor - 18 extra care flats (PD) re-commissioned on SDS basis. Ongoing review and monitoring.	Elaine Fishwick	Ongoing
County Project: to identify models of Extra Care that are compatible	Ann Smith Elaine Fishwick	Jul 2010

with self directed support.		
Needs Analysis of Extra Care in North Lancs	Elaine Fishwick	Feb 2010
NL Team to consider outcome of review and agree action plan for development of extra care	Justine Adamson	Mar 2010
7a) All long term supported living block contracts		
Acquired Brain Injury Unit, Staining - 2 tenants. Ongoing review and monitoring	Elaine Fishwick	Sep 2010
Learning Disability Services: Develop domiciliary Service Level Agreement with A&CS supported living service	Julie Dockerty / Claire Darwen	Oct 2010
Learning Disability Service: Recommission North Lancs PCT Domiciliary Service	Julie Dockerty / Claire Darwen	Apr 2010
Learning Disability Service: Recommission NWCS contract using indicative allocations	Julie Dockerty / Claire Darwen	Jan 2010
	Elaine Fishwick	Ongoing

The Strand Fleetwood - 24 hr supported living - 3 tenants (Aquired Brain Injury) Commissioned on SDS model. Ongoing review and monitoring		
7b) Tier 4 substance misuse rehabilitation services		
County Project: Review and remodelling of tier 4 services. Pilot schemes based in Central and East - catchment area is County wide	Maggie Leybourne	Dec 2009
7c) Day time support services		
Produce SDS day time support remodelling framework	Justine Adamson / Alison Moore	Apr 2010
Agree schedule for remodelling in liaison with Personal Social Care	Dawn Butterfield / Justine Adamson	Sep 2010
Learning Disability Services: Agree continued level of investment in day services in 3 locations: Lancaster, Fylde & Wyre Agree service level agreement and approach to implementing personalisation	Julie Dockerty	Apr 2010
Learning Disability Services: Review the vocational support service plan to transfer aspects of the service to PG	Julie Dockerty	Jun 2010

Mental Health: Solutions Plus - re-model MH Day Services in the North Complete Review Commence new service	Helena Savage	Feb 2010 Jun 2010
NL Project: Older People Day service remodelling in line with Self Directed Support	Alison Moore	Sep 2010
County-wide project: Older People Day Services review	Doreen Conroy	Apr 2010
7d) High cost care home placements		
Learning Disabilities Service: Reviewing residential care placements - planned programme to be developed	Julie Dockerty / Claire Darwen	Dec 2010
Mental Health: Independent Sector Contract Management Framework for Mental Health High Cost Placement Providers (MH)	Melanie Consterdine	Dec 2009
8. Commission community pathway models to support key areas of self directed supports including citizen brokerage, advice and support and training utilising a consortia of user led organisations		

County Project - Develop community pathway	Kim Haworth	Jul 2010
9. Re-model and develop a range of supports to achieve local outcomes based on National strategies for dementia and stroke		
North Lancs Joint Dementia Commissioning Strategy	Dawn Butterfield / Nancy Bond	Apr 2010
County Project: establish Stroke Pathway Organisation	Terry Mears	Sep 2010
10. The development of accessible e-market systems that allow easy access to information on a wide range of services and facilitate transactions both of services provided by organisations and person to person services.		
County Project: development of E-market	Ann Mylie	Jan 2010
11. Develop specific housing pathways for people with long term support needs to access a range of housing options, including assured tenancy, shared and full		
Develop shared priorities with strategic housing lead in each district	Locality Commissioning Managers	Sept 2010

<p>Support the development of a Housing element of JSNA , in partnership with District council housing leads</p>	<p>Locality Commissioning Managers</p>	<p>Ongoing</p>
<p>Develop protocols for agreed housing pathway, with the four districts for shared ownership, ownership and tenancy based housing and support that are affordable within local HB reference levels</p>	<p>Locality Commissioning Managers</p>	<p>Apr 2011</p>
<p>Learning Disability: develop protocols for agreed housing pathway, with the four districts for shared ownership, ownership and tenancy based housing and support that are affordable within local HB reference levels</p>	<p>Julie Dockerty</p>	<p>Apr 2011</p>
<p>12. Work with partners to review and re-commission supported housing for people requiring short term services who are socially excluded (e.g. homeless people, teenage parents, people with substance misuse problems, young people at risk, offenders etc)</p>		
<p>13. Review the Telecare service and re-model/re-commission to ensure that an affordable and effective service is available across the County as an integral part of the support offer available to people.</p>		

County Project: Telecare Complete review Commission new service	Tony Pounder / Alison Balkas / NL LD Team	Sep 2010 April 2011
Learning Disability Services: Cross Area telecare pilot	Julie Dockerty	Ongoing
14. Delivery of a community equipment service consistent with the retail model		
NL Project: Community Equipment	Justine Adamson	Sep 2010
15. Contribute to the development of an effective transport infrastructure across Lancashire		
County Project: Sustainable Transport Review	Elaine Fishwick	Dec 2010
16. Joint commissioning of HIV/AIDS community based advice, information and low level support with North and East PCTs.		
Expand locally based provision	Maggie Leybourne	Dec 2010