Lancashire Young People's Service in the Ribble Valley

1. Background to work in the District/Locality

In the Ribble Valley we aim to offer a seamless service through universal (accessible to all young people) and targeted (specifically focussed on young people with greater needs) provision. This is already demonstrated by a number of projects – job clubs in youth centres, use of centres by the voluntary and community sectors, the Step In service, positive activities programmes to mention a few. The benefit of the new Service is that we are able to signpost directly to colleagues with the appropriate experience and this will be enhanced by the roll out of the common assessment framework. This is supported by the ability of the new Service to identify and support young people using a breadth of methods and opportunities.

The new Service is focussed on ensuring young people's progression and increasing 'take-up' of learning opportunities, particularly for those who are hardest to reach.

Underpinning all of this will be the engagement of children and young people in decision making at all levels enabling them to play a full and meaningful part in the democratic process.

2. Operations Team details

District Office: Joint Divisional Offices
Off Pimlico Road
Clitheroe
BB7 2BL
01200 413041 email www.lancashire.gov.uk/yps

Operations Team Senior Staff:

<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operations Manager</td>
<td>Carmel Fenning</td>
<td>01254 876295</td>
</tr>
<tr>
<td>Team Leader - Open Access</td>
<td>Loz Lomax</td>
<td>01254 876295</td>
</tr>
<tr>
<td>Team Leader - Prevention and Inclusion</td>
<td>Dominica O'Neill</td>
<td>01254 876295</td>
</tr>
<tr>
<td>Team Leader – Information Advice and Guidance</td>
<td>Martin Ansell</td>
<td>01254 876295</td>
</tr>
</tbody>
</table>

3. Service delivery arrangements

3.1 Open Access

- Regular Weekly Provision

Youth clubs are open on a regular basis in our youth and community centres, with outreach and detached work supporting those areas without facilities. Youth work involves allowing young people safe places in which to meet and relax, with access to games equipment and computers. There is also an opportunity for young people to have 'someone to talk to', with staff on hand to discuss issues which arise in an informal way or as part of a planned programmed of issue based work. All of our centres are accessed and used by the local communities, including voluntary and faith groups, older citizens, minority groups and partners.
Other projects / holiday provision

The information bus is used to deliver specific projects during the summer. There have been numerous summer activities and four young people from the Ribble Valley have achieved the Gold Duke of Edinburgh Award.

3.2 Information Advice & Guidance (IAG)

- Work in Schools/Colleges

The IAG team provide a comprehensive support service to the secondary schools in the Ribble Valley as well as training providers and the Further Education College. The schools team numbers 9:5 FTE across the locality with senior workers carrying a 50% caseload, mainly in educational institutions. The work in schools covers a range of pupils in year 9 to 11 who have a range of needs. These vary from pupils with statements of special educational need and those under School Action Plus and School Action who need support to make their transition into learning opportunities to pupils who need guidance on career options. Staff work closely with teachers to identify the appropriate level of support needed and use supporting management information to ensure that pupils are contacted regularly. Contact can be in a variety of methods including one-to-one contact and group work. In year 11 all pupils complete intention forms to help support the application processes to learning providers and the Service supports the Government's September Guarantee to ensure that all school leavers, who have realistic aspirations about what they want to do in relation to their academic ability and local availability, are offered a learning opportunity. This leads to intensive guidance and support work throughout the academic year. The Service also supports the transition of pupils with special educational needs into post-16 options and this is supported by the completion of the Section 139a form that outlines the needs of the pupil and highlights any issues to the Learning and Skills Council (LSC).

All schools have a negotiated partnership agreement that outlines what both organisations will deliver and this specifies the numbers of days' allocation. These days cover the year and include actual days in school, which is usually 1-2:5 days per week and follow up when schools are closed.

- IAG Centres and Interactive Services

The Service currently has two main centres in Accrington, the Connexions Centre on Abbey Street and the What Now Shop, also on Abbey Street. The Connexions Centre offers a range of information advice and guidance for young people, usually for those aged over 16 although younger people and their parents can use it. The centre's main work is being in contact with young people who are not in education, employment or training (NEET). The staff there, who are six in number, have a caseload and the centre is also used by staff from other teams for contacting young people. The centre also links with the CXL central vacancy service to advertise a wide range of jobs and training opportunities often up to 19 years of age.

The 'What Now?' team give a range of information and advice to a client group aged from 11-25 although the majority are aged between 16-20yrs. They also have a link with the primary care trust (PCT) offering a Step In clinic most afternoons. The level of this
arrangement is being discussed. A counsellor also has a regular interview time usually two days per week.

There is a weekly service at Clitheroe Job Centre to keep in touch with unemployed young people but these arrangements are being reviewed.

There continues to be a national Connexions inter-active service and the 'What Now?' interactive service will be based at Clitheroe joint divisional office but these are not the direct responsibility of the IAG team.

3.3 Prevention and Inclusion

- Regular Provision

Appointments available every afternoon at Abbey Street, Accrington – planned that these slots will transfer into Youth & Community Centres within the locality.

Job Club Tuesday pm at Clayton Youth Centre, Accrington – planned to have these Job Clubs in all youth and community centres within the locality.

One-to-one support available on a daily basis.

Link NEET young people to North Lancs Training Group (NLTG).

3.4 Partnership working

Ribble Valley: Local Children's Trust Partnership arrangements
Community Safety Partnership

Partnership working with NLTG, Youth Offending Team (YOT), Homelessness Strategy, Child Adolescent Mental Health Services (CAMHS), Wrapped Scheme, Shout Team Volunteering, Training 2000, NACRO, (all staff have a Championship role with the above agencies, this involves attending meetings, updating partners on internal changes, updating staff on partner changes and when appropriate joint projects).

3.5 Commissioned Services

Positive Activities for Young People (PAYP) working to full case load capacity, Girls’ club weekly, various activities on a weekly basis.

Externally Commissioned projects - Grand PAYP Project, Ribble Valley Media Club PAYP Project.

Internal PAYP Projects - Ribble Valley Girls' Group Project.

Planned personal development opportunities work with Mashed, Construction Industry Construction Scheme Card (CICS), Blast.
3.6 Budget allocations

Mainstream
Supplies and Services £6,030
Courses for Young People £6,063
Grants to Voluntary Organisations £5,159

Externally funded
PAYP £107,000 [Hyndburn and the Ribble Valley]
PAYP (Commissioned) £14,040 [Hyndburn and the Ribble Valley]

Youth Opportunity and Youth Capital funds
Ribble Valley £42,500

4. Local Challenges and Planned Action

- To recognise the difference and diversity of the locality in which we work.
- To respond to the diverse needs of the localities.
- Review existing delivery arrangements to ensure best response to local needs.
- Continue and develop good working relationships with the schools, college and work-based learning providers.
- Continue and develop good working relationships with partnership, eg. Borough Council, Primary Care Trust, Police.
- Underpinning all of this will be the engagement of children and young people in decision-making at all levels enabling them to play a full and meaningful part in the democratic process.
## Current Regular Weekly Open Access Provision (Excludes all 'one off' or project activity)

<table>
<thead>
<tr>
<th>DAY</th>
<th>PROVISION</th>
<th>AREA</th>
<th>TIME</th>
<th>AM</th>
<th>PM</th>
<th>EVE</th>
<th>TARGET GROUP</th>
<th>CONTACT HRS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>MON</strong></td>
<td><strong>Chillin’</strong></td>
<td>Longridge Youth Club</td>
<td>15.30 – 17.30</td>
<td>X</td>
<td>8 - 11</td>
<td>2.00</td>
<td></td>
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<tr>
<td></td>
<td><strong>Ludus Dance</strong></td>
<td>Longridge YC</td>
<td>17.30 – 19.00</td>
<td>X</td>
<td>13 - 19</td>
<td>1.5</td>
<td></td>
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<tr>
<td></td>
<td><strong>Junior Youth Club</strong></td>
<td>Longridge YC</td>
<td>19.00 – 21.00</td>
<td>X</td>
<td>13 - 19</td>
<td>2.00</td>
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<tr>
<td></td>
<td><strong>Drama Club</strong></td>
<td>Ribble Valley Youth Theatre</td>
<td>19.00 – 21.30</td>
<td>X</td>
<td>11 - 25</td>
<td></td>
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<tr>
<td></td>
<td><strong>Advocacy &amp; Disabled People</strong></td>
<td>18 Plus Group</td>
<td>19.00 – 21.30</td>
<td>X</td>
<td>18 +</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td><strong>Youth Club</strong></td>
<td>Rural – Bowland Youth Club</td>
<td>19.00 – 21.30</td>
<td>X</td>
<td>13 - 19</td>
<td></td>
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<tr>
<td></td>
<td><strong>Silver D of E</strong></td>
<td>Duke of Edinburgh Award Silver Group (@ Longridge YC)</td>
<td>18.00 - 20.00</td>
<td>X</td>
<td>13 - 19</td>
<td></td>
<td></td>
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<tr>
<td><strong>TUE</strong></td>
<td><strong>Senior Youth Club</strong></td>
<td>Trinity Youth Club</td>
<td>19.00 – 21.30</td>
<td>X</td>
<td>13 - 19</td>
<td>2.50</td>
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<tr>
<td></td>
<td><strong>Bronze D of E Group</strong></td>
<td>Duke of Edinburgh Award Bronze Group (@ Longridge YC)</td>
<td>19.00 – 21.00</td>
<td>X</td>
<td>13 - 19</td>
<td>2.00</td>
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<tr>
<td></td>
<td><strong>Detached Youth Project</strong></td>
<td>Billington and Langho</td>
<td>19.00 – 21.30</td>
<td>X</td>
<td>13 - 19</td>
<td>2.50</td>
<td></td>
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<tr>
<td><strong>WED</strong></td>
<td><strong>Senior Youth Club</strong></td>
<td>Trinity Youth Club</td>
<td>19.00 – 21.30</td>
<td>X</td>
<td>13 - 19</td>
<td>2.50</td>
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<tr>
<td></td>
<td><strong>Arts Project</strong></td>
<td>Trinity Youth Club</td>
<td>19.00 – 21.30</td>
<td>X</td>
<td>13 - 19</td>
<td>2.50</td>
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<tr>
<td></td>
<td><strong>Senior Youth Club</strong></td>
<td>Longridge Youth Club</td>
<td>19.00 – 21.00</td>
<td>X</td>
<td>13 - 19</td>
<td>2.00</td>
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<tr>
<td></td>
<td><strong>Senior Youth Club</strong></td>
<td>Slaidburn Youth Club</td>
<td>19.00 – 21.00</td>
<td>X</td>
<td>13 - 19</td>
<td>2.00</td>
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<tr>
<td></td>
<td><strong>Advocacy and Disabled People</strong></td>
<td>Clitheroe Meteor Club</td>
<td>19.00 – 21.00</td>
<td>X</td>
<td>13 - 19</td>
<td>2.00</td>
<td></td>
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<tr>
<td></td>
<td><strong>Drama Club</strong></td>
<td>Ribble Valley Youth Theatre</td>
<td>19.00 – 21.30</td>
<td>X</td>
<td>13 – 19</td>
<td>2.50</td>
<td></td>
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<tr>
<td><strong>THUR</strong></td>
<td><strong>Junior/Senior Youth Club</strong></td>
<td>Trinity Youth Club</td>
<td>19.00 – 21.30</td>
<td>X</td>
<td>13 - 19</td>
<td>2.50</td>
<td></td>
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<tr>
<td></td>
<td><strong>Junior Youth Club</strong></td>
<td>Longridge Youth Club</td>
<td>17.00 – 19.00</td>
<td>X</td>
<td>13 - 19</td>
<td>2.00</td>
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<tr>
<td></td>
<td><strong>Info Bus</strong></td>
<td>Bowland High School</td>
<td>12.30 – 14.00</td>
<td>X</td>
<td>11 - 16</td>
<td>1.50</td>
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<tr>
<td></td>
<td><strong>Detached Youth Work</strong></td>
<td>Clitheroe</td>
<td>19.00 – 21.30</td>
<td>X</td>
<td>13 - 19</td>
<td>2.50</td>
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<tr>
<td></td>
<td><strong>Detached Youth Work</strong></td>
<td>Whalley and district</td>
<td>19.00 – 21.30</td>
<td>X</td>
<td>13 - 19</td>
<td>2.50</td>
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</table>
### IAG Current Regular Provision

<table>
<thead>
<tr>
<th>School/Colleges</th>
<th>Days per year</th>
<th>Allocation per year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ribblesdale High School/Technology College</td>
<td>79</td>
<td></td>
</tr>
<tr>
<td>Hillside Specialist School for Autistic Spectrum</td>
<td>24</td>
<td></td>
</tr>
<tr>
<td>Out of Area</td>
<td>22</td>
<td></td>
</tr>
<tr>
<td>Longridge High School - A Maths and Computing College</td>
<td>90</td>
<td></td>
</tr>
<tr>
<td>St Augustine's Roman Catholic High School, Billington</td>
<td>62</td>
<td></td>
</tr>
<tr>
<td>Clitheroe Royal Grammar School</td>
<td>25</td>
<td></td>
</tr>
<tr>
<td>Bowland High - with Specialist Status in Performing Arts</td>
<td>54</td>
<td></td>
</tr>
<tr>
<td>St Cecilia's Roman Catholic Technology College, Longridge</td>
<td>42</td>
<td></td>
</tr>
<tr>
<td>Oakhill College</td>
<td>15</td>
<td></td>
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<tr>
<td>Moorland School</td>
<td>8</td>
<td></td>
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</tbody>
</table>

### IAG Centre

<table>
<thead>
<tr>
<th>The Old Bank, Whalley Road, Accrington</th>
<th>Opening Hours</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>Mon 10.30 - 5.00pm</td>
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<tr>
<td></td>
<td>Tue - Fri 9.30 - 5.00pm</td>
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</tbody>
</table>

### Outreach

<table>
<thead>
<tr>
<th>Undertaken as required on monthly basis, equivalent staff time of approximately 3 days a month.</th>
<th>Daytime and up to 7.00 pm as required.</th>
</tr>
</thead>
</table>

### What Now? Interactive Services

<table>
<thead>
<tr>
<th>Free phone telephone helpline, SMS text messaging, email enquiry and live web talk services</th>
<th>Times</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>10.00am – 10.00pm</td>
</tr>
<tr>
<td></td>
<td>365 days a year</td>
</tr>
</tbody>
</table>
### Other non-weekly provision/activities

#### Specific work / projects undertaken in the last financial year

<table>
<thead>
<tr>
<th>Open Access</th>
<th>IAG</th>
<th>Prevention and Inclusion</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Residential</td>
<td>• HE conference</td>
<td>• September Guarantee</td>
</tr>
<tr>
<td>• Summer Activities</td>
<td>• Parents’ Evening</td>
<td>• PPO Meeting and working alongside other agencies</td>
</tr>
<tr>
<td>• Duke of Edinburgh</td>
<td>• Home follow up visits</td>
<td>• NEET young people supported</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Prevent and Deter Agenda</td>
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<tr>
<td></td>
<td></td>
<td>• Support young people at Trinity</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• School Attendance</td>
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<tr>
<td></td>
<td></td>
<td>• Year 11 Follow Up</td>
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